

## Business Analyst P24–452

Start:ASAPLocation:2d Brussels, 3d remoteDuration:Long term (+12 months)Customer:AG Insurance

## Context

The department Business Solutions within Broker Channel and Non-Life Development conceives the most appropriate solutions to support business entities (marketing, sales, operations, ...) and external partners (brokers, bank agencies, external providers,...).

The main activities of the Business Solutions department are:

- Project management within Business Solutions and/or across the organization: dayto-day follow-up of the project and monitoring of planning/budget/scope aspects.
- Conception and mastering of solutions (business needs analysis, ideation, requirements, ...)
- Driving the delivery of solutions implemented in IT departments
- Testing, Delivery and Support of solutions
- Relation management within organization or external to organization

The Business Solutions Claims team is looking for a Senior Business Analyst to lead and work on key projects related to development of business solutions for claims management operations. The Senior Business Analyst will be a key role in project management, business needs analysis, solution delivery, testing, and support of these projects.

## Profile

- Business Analyst, with preferably:
  - experience in the insurance industry
  - experience in technical environment (software development & insurance)
- Experience with Microsoft Office

- Able to create and execute test plans and scenarios
- Affinity with IT technologies and architecture
- Experience in Product Owner
- Experience in managing backlog of requirements
- Experience in defining and writing requirements
- Experience in application testing (incl. test cases scenario's)